

Westfield Bank is here for you!

Starting on October 1, our Customer Resource Center will be offering extended hours for all customers. Phone lines and online chat will remain open until 6 p.m. on weekdays and will be available from 9 a.m. to noon on Saturdays.

Cori Frey, Westfield Bank's Team Lead in the CRC, notes that these changes are necessary for our growing customer base. "Customers now have the ability to reach us at the end of their workday or even Saturday mornings before going out to run errands. Part of being a community bank means we are available to our customers when they need us."

Customers with questions can call 800.368.8930 or chat with the team on westfield-bank.com weekdays from 8 a.m. to 6 p.m. and Saturday from 9 a.m. to noon.